



Frequently Asked Questions

AIHC Courses, Programs & Healthcare Compliance Certifications

Question: *I am trying to compare AIHC programs to other available courses. How many hours of instruction are your courses?*

Answer: The distance learning course is taught by an instructor, taking the student through lessons. The student must commit to approximately 6 hours of reading and homework per lesson in addition to module exams. Times below do not include certification exam time of 3 additional hours. Some students spend a little more or less than 6 hours per lesson, therefore, times are approximate.

CHA program: 93 hours

15 lessons at 6 hours each = 90 hours of work plus three hours (one hour each) for module exams. The total study work time for this course is approximately 93 hours.

MCMC program: 60 hours

Part I & Part II: total of 8 lessons x 6 hours + special risk management project (10 hours) and 2 module exams = 60 hours

CMC program: 62 hours

Part I and Part II: total of 10 lessons x 6 hours and 2 module exams = 62 hours

Question: *Do you only offer distance learning courses?*

Answer: No. We also offer the same courses boot camp style.

Question: *Is there a price difference between the distance learning course and the boot camp?*

Answer: Yes. The certification exam is separate from the boot camp tuition. Attendees have the option of registering for the certification exam when registering for the boot camp or may opt to register during the boot camp week! Why is the certification exam paid separately? Not everyone attending the boot camp has the desire to become certified. Therefore, to take and pay for the certification exam is an option for this program. **The cost of the certification exam is \$250.**

Question: *What is the cost for distance learning? Is the membership fee an additional cost when registering for the distance learning course?*

Answer: No. All our distance learning courses include: AIHC membership for the first year, text books; lesson reading assignments, on-line module exams, one-on-one with an instructor, a mock practice exam and the certification exam.

The cost for the different courses is as follows:

Certified Healthcare Auditor (CHA): \$2,100 - We do offer group discounts as well as various member discounts throughout the year.

Medical Compliance Manager, Certified (MCMC): \$1,600 - We do offer group discounts as well as various member discounts throughout the year.

Certified Medical Collector (CMC): \$1,300 - We do offer group discounts as well as various member discounts throughout the year.

Question: *How do you teach the same information, but in less time for your boot camps?*

Answer: Excellent question! It is difficult to compare classroom learning to the distance learning experience. Learning on your own, at your own pace, even though you have an instructor, take additional discipline and structure to understand the complexities of our course. Our educational advisors have encouraged AIHC to continue the programs with extensive adjunct reading (current events, current health care auditing environment information) in addition to complex homework for the instructor to grade. The instructor then provides detailed feedback to the student and reviews by phone concepts which need to be reinforced with the student. This takes longer than working in a classroom, helping students work through problems as a group versus individually. Plus, there are no distractions – we have the student’s undivided attention each day.

Question: *I want to register for boot camp. Is there free shuttle to and from airport? My employer is concerned about travel, meals, rental car costs, it starts to add up!*

Answer: Yes! We work with the Residence Inn and our locations are close to international airports for ease of transportation and to avoid having to lease a rental car. Tuition includes all your meals. All rooms have a kitchen as well.

Question: *Are CHA, MCMC and CMC boot camp locations chosen and confirmed in advance? I am closely considering boot camp because it is classroom. But I like to know the exact location so I can check cost of airline flights, etc.*

Answer: Yes! We would never ask our potential students to make a decision to attend a week-long boot camp without knowing the hotel accommodations, transportation availability and location of the conference at time of enrollment. We feel this is just common courtesy and good customer service!

Question: *Is there a link to hotel or conference center where over night accommodations can be made for boot camps reservations?*

Answer: Yes – in our Email ads and in the information packet on our web site www.aihc-assn.org we provide a link to a web page Residence Inn has created just for our boot camp students! One for Ohio, a different link for the Residence Inn in North Carolina. We also feature and disclose special room rates we have negotiated for you in our ads and on our web site.

Question: *What if I am experienced in health care compliance and want to just take the one of the certification exams without the course? How much does that cost?*

Answer: We occasionally have requested for just the exam. The cost is \$250. If you do not pass the first time, you have one more attempt before having to pay an additional \$250.

Question: *How long and how many questions to become certified through AIHC?*

Answer: The governing Certification Exam Board has required testing in core competencies for each certification exam through 100 questions. It is proctored, timed, and the time limit is three (3) hours.

Question: *Are the exams open book?*

Answer: Yes, it is open book. At boot camp, it is administered with two (2) proctors by paper and distance learning students take the exam on-line through a trained AIHC proctor remote. You may use your text books, notes, course lessons and other materials during the exam, just as you would if you were conducting a compliance audit in the workplace for either the boot camp paper exam or the distance learning on-line exam.

Question: *How long before I receive my exam results?*

Answer: Because it is taken through a secure testing system online (for distance learning students) – you get **immediate** results at the conclusion of your time or when you finish the exam. Boot camp paper exams are graded and results are typically available within 7-10 business days (or less).

Question: *When I become certified, how much will it cost to maintain my membership and renew my certification?*

Answer: The 2009 and 2010 annual membership fee for AIHC is \$70. We do not anticipate any fee increase in the near future. All membership increases must be approved by our non-profit board of directors. There is no additional renewal fee. \$70 will renew your membership and your certification as long as you achieve the annual continued education required for your certification.

Question: *How many CEU's does it take to maintain credentials I earn?*

Answer: It depends on the certification, each is different:

CHA - Eight (8) CEUs annually.

MCMC – Six (6) CEUs annually.

CMC – Twelve (12) CEUs annually.

You can click on the individual courses to get more details on specific renewal.

As we obtain more frequently asked questions, we will update this page from time to time! Please do not hesitate calling us at 866-571-5635 or Emailing your questions to info@aihc-assn.org!

Visit our web site www.aihc-assn.org.

**Our physical location is in the Liberty Row office complex at 445 W. Liberty Street,
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